

MARCH 2018

KMAP GENERAL BULLETIN 18066

KanCare All MCO Training

This will be an all managed care organization (MCO) collaborative session providing training for all providers in the General Training sessions. There will be additional training sessions based on provider types in the afternoons. Providers are encouraged to attend both the **General Training** morning session as well as the specific afternoon session based on their provider type. The information covered in the morning **General Training** session will not be duplicated in the afternoon sessions. In addition to the training, each MCO will be available in breakout sessions all day.

Topics include:

- Prior authorization
- Claims billing and management (including denials)
- Reconsideration
- Appeal and grievance
- Provider Enrollment and credentialing process changes
- KanCare Claims Resolution Logs
- MCO portal access and functionality
- Third-party liability (TPL)
- Coordination of benefits (COB)
- Medicare crossovers

Register on the [Workshop Schedule](#) page of the KMAP website. **Preregistration for each session is required.***

KanCare All MCO Training – Wichita

Date: Wednesday, April 25, 2018

Training site: DoubleTree by Hilton Wichita Airport
2098 Eisenhower Airport Parkway
Wichita, KS 67209

Capacity: 150 participants*

Morning Session **General Training:** 8:30 - 11:30 a.m.

Afternoon Session 1 **RHC/FQHC:** 1:00 - 2:00 p.m.

Afternoon Session 2 **SNF/NF/Swingbed:** 2:15 - 3:15 p.m.

Afternoon Session 3 **Professional:** 3:30 - 4:30 p.m.

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[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
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Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday

DXC Technology is the fiscal agent of KMAP.

KanCare All MCO Training

KanCare All MCO Training – Hays

Date: Thursday, April 26, 2018

Training site: Rose Garden Banquet Hall
2350 East 8th Highway 40
Hays, KS 67601

Capacity: 150 participants*

Morning Session **General Training:** 8:30 - 11:30 a.m.

Afternoon Session 1 **RHC/FQHC:** 1:00 - 2:00 p.m.

Afternoon Session 2 **SNF/NF/Swingbed:** 2:15 - 3:15 p.m.

Afternoon Session 3 **Professional:** 3:30 - 4:30 p.m.

KanCare All MCO Training – Topeka

Date: Wednesday, May 2, 2018

Training site: Capital Plaza Hotel
1717 Southwest Topeka Boulevard
Topeka, KS 66612

Capacity: 150 participants*

Morning Session **General Training:** 8:30 - 11:30 a.m.

Afternoon Session 1 **RHC/FQHC:** 1:00 - 2:00 p.m.

Afternoon Session 2 **SNF/NF/Swingbed:** 2:15 - 3:15 p.m.

Afternoon Session 3 **Professional:** 3:30 - 4:30 p.m.

The training materials will be available on the [Training Materials](#) page of the KMAP website for providers to review prior to the session. Print a copy and bring it with you if you would like to have a copy to use while attending the training.

For questions or assistance, contact one of your MCO representatives who will be happy to assist you.

Thank you for in advance for your attendance. We look forward to your participation.

KMAP

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