

KMAP GENERAL BULLETIN 18093

Authentication of Documentation

Effective with dates of service on and after April 23, 2018, all written and computerized physician order entry (CPOE) verbal or telephone orders must be authenticated within 72 hours of discharge or 30 days, whichever occurs first. To authenticate handwritten orders, documentation must include the date, time, authorized signature, and associated credentials. Billing for services must occur only after documentation is authenticated. This replaces the information previously published in [General Bulletin 18063](#) on March 15, 2018.

Note: The effective date of the policy is April 23, 2018. The implementation of State policy by the KanCare managed care organizations (MCOs) may vary from the date noted in the Kansas Medical Assistance Program (KMAP) bulletins. The **KanCare Open Claims Resolution Log** on the KMAP [Bulletins](#) page documents the MCO system status for policy implementation and any associated reprocessing completion dates, once the policy is implemented.

KMAP[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday

For the changes resulting from this provider bulletin, view the updated *General Benefits Fee-for-Service Provider Manual*, Section 2700, page 2-23.

DXC Technology is the fiscal agent of KMAP.