

JULY 2017

KMAP PHARMACY BULLETIN 17170

Mental Health Medication Emergency Supply

Effective with processing dates on and after July 17, 2017, when mental health medications are needed without delay and prior authorization (PA) is not available, a 5-day emergency supply should be dispensed to the beneficiary until PA can be secured.

The rule applies to behavioral health nonpreferred drugs listed on the **PDL-Preferred Drug List** on the [Preferred Drug List \(PDL\)](#) page of the Kansas Department of Health and Environment website and any mental health drug that is affected by clinical PA requirements and would need prescriber prior approval. The 5-day emergency procedure should not be used for routine and continuous overrides.

In order to receive payment consideration for emergency dispensing of a PA medication, the pharmacy should:

- Verify beneficiary eligibility and plan participation
- Initiate the PA request to the appropriate PA department by phone or fax

In keeping with current policy and procedures, additional manual updates have been made.

Note: The effective date of the policy is July 17, 2017. The implementation of State policy by the KanCare managed care organizations (MCOs) may vary from the date noted in the Kansas Medical Assistance Program (KMAP) bulletins. The **KanCare Open Claims Resolution Log** on the [KMAP Bulletins](#) page documents the MCO system status for policy implementation and any associated reprocessing completion dates.

KMAP

[Kansas Medical Assistance Program](#)

- [Bulletins](#)
- [Manuals](#)
- [Forms](#)

Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday

For the changes resulting from this provider bulletin, view the updated *Pharmacy Fee-for-Service Provider Manual*, Section 7010, page 7-2; and Section 8400, pages 8-11 through 8-13.

DXC Technology is the fiscal agent of KMAP.