

SEPTEMBER 2017

KMAP GENERAL BULLETIN 17206

KanCare All MCO Training

This will be an all managed care organization (MCO) collaborative session providing training for all providers. In addition to the training, each MCO will be available in breakout sessions all day.

Topics include:

- How to work with MCO provider services
- How to verify member eligibility
- Third-party liability verification
- Covered services
- Prior authorization
- Top 10 claim denials and how to address
- Member billing rules
- Reconsiderations, appeals, and state fair hearings
- MCO value added benefits
- NEMT benefits
- MCO care coordination

Register on the [Workshop Schedule](#) page of the KMAP website. The morning and afternoon sessions are identical. Please select the time that works best for you. **Preregistration for one specific session is required.**

KanCare All MCO Training – Wichita

Date: Tuesday, October 17, 2017

Training site: DoubleTree by Hilton Wichita Airport
2098 Eisenhower Airport Parkway
Wichita, KS 67209

Capacity: 250 participants

Option 1: 8:00 - 11:45 a.m.

Option 2: 1:00 - 4:45 p.m.

KanCare All MCO Training – Olathe

Date: Tuesday, October 24, 2017

Training site: Ball Conference Center
21350 West 153rd Street
Olathe, KS 66061

Capacity: 225 participants

Option 1: 8:00 - 11:45 a.m.

Option 2: 1:00 - 4:45 p.m.

The training materials are available on the [Training Materials](#) page of the KMAP website for providers to review prior to the session. Please print a copy and bring it with you if you would like to have a copy to use while attending the training.

For questions or assistance, contact one of your MCO representatives who will be happy to assist you. Thank you for your participation.

DXC Technology is the fiscal agent of KMAP.

KMAP

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Customer Service

- 1-800-933-6593
- 7:30 a.m. - 5:30 p.m.
Monday - Friday