Electronic funds transfer and electronic remittance advice guide

Amerigroup* uses the Council for Affordable Quality Healthcare (CAQH) electronic funds transfer (EFT) enrollment tool EnrollHub™, a CAQH Solution™, which allows providers to enroll and update account information electronically.

Providers should use EnrollHub when enrolling in EFT and electronic remittance advice (ERA) at the same time.

If enrolling for ERA only, you are required to use the ERA (835) online registration process described below.

**Combined ERA/EFT or EFT only registration**
To register or manage account changes for EFT only or EFT and ERA combined, use EnrollHub, a secure, electronic ERA/EFT registration platform. This tool eliminates the need for paper registration, reduces administrative time and costs, and allows you to register with multiple payers at one time.

If you were previously registered to receive combined ERA/EFT or EFT only, you must now use EnrollHub to manage account changes. No other action is needed.

**ERA-only online registration**

Providers or their third-party billing agents (e.g., a billing vendor or clearinghouse) will use the links below to register and manage account changes for ERA only. Providers enrolling for EFT or ERA/EFT combined must use EnrollHub.

Providers and all other entities should use the link below to the ERA registration e-form for ERA only. Providers who previously registered for EFT using EnrollHub for EFT should add ERA using the EnrollHub process. Please do not submit duplicate requests using multiple-form submission methods.

**ERA registration e-form**

Providers can manage suppression of paper remittance vouchers using the link below:

**Manage paper remittance vouchers**

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*In Louisiana, Amerigroup Louisiana, Inc. In Texas, Amerigroup members in the Medicaid Rural Service Area are served by Amerigroup Insurance Company; all other Amerigroup members are served by Amerigroup Texas, Inc. In Washington, Amerigroup Washington, Inc.*
Clearinghouses may submit registration requests on behalf of their clients. Providing this service to clients requires a clearinghouse user ID and password. Contact E-Solutions for additional information at 1-800-470-9630 or use the Live Chat button located on the Clearinghouse ERA registration page.

Note: Only registrations submitted by a clearinghouse with login credentials can be checked using the Clearinghouse ERA registration status tool.

[Clearinghouse ERA registration](#)

[Clearinghouse ERA registration status](#)